

# What do some Independent Schools have to say about TTGroup?



## Sheldon College

To support the needs of our 58 acre campus, Sheldon College deployed Mitel Communications Director running on the Mitel 3300 IP Communications Platform. The entire solution was designed and implemented by TTGroup. TTGroup provides ongoing remote management and support for the College's data and voice infrastructure.

In order to further improve the efficiency of communications and reduce ongoing running costs, the Mitel Applications Suite has been implemented by the College. Installed onto a single server, the applications allow the College to easily produce reports, track phone usage, and help identify ways in which call costs might be reduced. In addition, we now have teleworking capabilities, and the ability to seamlessly link mobile phones with desk phones, thereby making it easier for teachers and administrators to work when they're away from their office desks.

We used Session Initiation Protocol to integrate our Mitel Internet Protocol (IP) based communications solution with a Benbria BlazeCast critical incident notification and response system. The integration allows sophisticated delivery and tracking of critical multicast messages via Mitel handsets, mobile phones, and loudspeaker systems located around the campus.

We wanted a company that would lead us in technology, not just help when things went wrong. We wanted a company that would be proactive in the relationship and save us money. We needed someone to understand what we wanted to achieve and offer sound business solutions and advice. It was clear from the start that TTGroup was the company we were looking for.

Dr. Lyn Bishop  
Principal

## Queensland College of Teachers

We wish to express our appreciation of the advice and service that TTGroup have provided in installing the Mitel telephone system at the Queensland College of Teachers.

Our previous phone system could not cope with the volume of calls that we experience over the summer period or provide any "smart applications" to support our business efficiently or effectively.

There has been an enormous improvement in our provision of customer service since implementing a Mitel system. The reporting capabilities of the system allow us to effectively deploy our resources and has made the experience of contacting the Queensland College of Teachers a more pleasurable event for our clients.

I look forward to continuing our work with TTGroup Communications.

John Ryan  
Director

## St Paul's School

I regard TTGroup Communications as one of our most valued technology partners. To this end we have upgraded our server infrastructure and entire switching network, providing gigabit to the edge and Power over Ethernet where necessary. Other facets of the technology uplift include upgrading our internet to a fibre optic service with the University of Queensland. At the same time upgrading our firewall system to a high availability cluster of Fortigate units. This project was handled by TTGroup.

After receiving quotes from other leading vendors for our phone system, we decided on the Mitel solution that TTGroup recommended. The Mitel 3300 system also came configured with an Analogue Services Unit which allowed us to still deploy non-IP devices to outlying areas on campus and other systems such as our Eftpos machines.

TTGroup suggested that we use a new system called Blazecast so that we are able to integrate our Mitel IP phone system to perform emergency evacuation notification. This innovative approach has meant a saving on the previous project of approximately \$350,000.

The deciding factor behind choosing to partner with TTGroup to complete our IP telephony project was that they were able to provide an 'outside the box' solution for all our projects.

Kent Walker  
IT Manager



*"Team up with TTGroup to make good business happen!"*

# What do some schools have to say about TTGroup?

## St James College

We are delighted by the work being done by TTGroup team here at St James. They have done a remarkable job under some very challenging circumstances and are making inroads into the re-structure and re-organisation of our network. Their expertise is quite awesome.

I have had the 'beginning of year' individual interviews with all the teaching staff here at the College. One of the questions I asked is in regarding the changes in the ICT management at the school. Everyone, without exception, is high in their praise of the work being done by TTGroup and the level of support they are receiving.

The College Leadership Team also is unanimous in that we certainly made the right choice in engaging TTGroup to manage our network here at St James College.

Gerry Crooks  
Principal

## St Aidan's Anglican Girls School

We had an aging phone system that was high maintenance because of its infrastructure and hardware problems. As it was an old system, it was unable to provide us modern features, such as unified communications, mobility, better interaction and virtualisation.

We started to search the market for an up-to-date IP solution that also offered immense understanding of the Education environment. After reviewing several options we decided that Mitel technology was unbeatable both as a superior platform, and as price versus benefits ratio.

Assisting us throughout the process was TTGroup Communications, who were most reliable and credited QLD Education Partner of choice and offered 19 years experience in providing communication solutions.

We commend TTGroup Communications for providing St Aidan's Anglican School with a superior IP Platform that is second to none. I would not hesitate in recommending TTGroup for future IP development with any other Independent School.

Dean Downes  
CIO

## St Rita's College

With our recent expansion, the College realised that the current Communication System was at its end of life and was no longer suitable to provide us with best practise functionality. We wanted a system that was robust, expandable, software enabled and easily self managed.

When I joined the College, we were far advanced in looking at a different system. My previous experience taught me that the decision was no longer just a telephone system; it was in fact a complete Education Communication solution.

As time was of the essence we had to place TTGroup on a very tight, bordering on unreasonable deadline. Nevertheless, I am happy to say TTGroup rose to the challenge providing extremely professional advice and demonstration which then lead to a quotation in an effort to gain our business.

The Mitel System was demonstrated on site at St Rita's. TTGroup connected three Mitel telephones working from a Telstra NextG turbo card. This meant the phones were actually connected to TTGroup's office in Coorparoo. It was impressive to see it operating in a live environment and the functionality that could be available to us. The self management tool and mobility features really stood out for us.

I would have no hesitation in recommending TTGroup, and would certainly use them in the future.

John Marais  
Business Manager

**At TTGroup we understand the importance of having efficient and reliable communication in schools. Whether its for improving safety, engaging students, empowering teachers, principals and staff or increasing parental involvement, we will tailor the communication solution to fit your school**

**so partner with us today**

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or follow us at [www.ttgroup.biz/followus](http://www.ttgroup.biz/followus)